



Contact information

Medical

Member Services

Railroad Employees National Plan: 1-800-842-4044

United Transportation Union: 1-888-332-8742

Hours of Operation: 8:00AM-6:00PM EDT

Claims & Correspondence Address

Aetna

P.O. Box 981106

El Paso, TX 79998-1106

www.aetna.com

Dental

Member Services: 1-877-277-3368

Hours of Operation: 8:00AM EDT-6:00PM EDT

Claims & Correspondence

Aetna

P.O. Box 14094

Lexington, KY 40512

www.aetna.com

Supplemental Sickness Benefit Plan

Member Services: 1-800-205-7651

Hours of Operation: 8:00AM-8:00PM EDT

Claim Submission Options

Phone: 1-800-205-7651

Fax: 1-866-667-1987

Website: www.wkabsystem.com

Mail: Aetna Disability

P.O. Box 14560

Lexington, KY 40512-4560

